Thank you for joining The Animal Talk Coaching & Mastery Club. Here's what you need to know about this month-to-month, recurring membership program subscription.

<u>Please read these terms carefully as they are a binding legal contract. We suggest</u> downloading a copy for your records.

You are purchasing a month-to-month, recurring monthly membership subscription at one of the following Club levels: silver, gold, or platinum. The specific program inclusions are listed on the sales page and incorporated herein by reference. In all instances, you are purchasing one seat license to participate in live programming, access the Club materials, and in the group with fellow members.

Your purchase is governed by these terms, as well as the current privacy policy, terms and conditions, disclaimer, and community standards in effect, and those are deemed incorporated into this agreement by reference.

Fees and term:

Your monthly fee is billed on a recurring basis every thirty days until you cancel. Your access will continue through the end of the current billing cycle. Access to programs inside the membership will be discontinued if the membership is cancelled. You may cancel by calling 805-PET-TALK or by emailing support@valheart.com at least three business days prior to the next billing.

You specifically authorize us to charge your card on file on a recurring basis for this purpose.

Trial subscriptions:

On occasion, we may offer a free or reduced fee trial. In exchange for access to the platform and content and events during the trial period, you agree that at the end of the trial period, if you do not continue your subscription by paying a monthly fee, your account and access to content will be revoked and deleted.

Trials vary. You will be notified on the sign up page the length and cost of the trial, and other relevant terms. Although not specifically listed, the sign up page details are deemed incorporated herein by reference as if fully set forth.

What happens after you pay:

Our secure payment processor is WePay and PayPal. You'll receive a receipt for your records shortly after purchase and your credit card statement will say: Heart Communication Enterprises, LLC.

Please allow up to 5 hours for a welcome email which contains your login details depending on system processing times, your internet speed and location. If you do not see it, search your email for email from ContactVal@ValHeart.com, look in your spam and promotional folders. You'll also want to whitelist our domain so that your email service doesn't block our correspondence.

Refunds:

Monthly membership subscription fees are non-refundable. Annual subscription fees may be refunded the unused portion which will be prorated on a monthly basis.

In the event of a chargeback or dispute, we will assess an administrative fee to your account for administrative expenses associated with the chargeback.

Billing Issues:

Your access may be restricted or terminated if your payment method fails due to expiration, insufficient funds, or other reasons.

In the event your monthly fee is not paid, you shall update your payment method within 5 business days by logging into your account and navigating to payment options, or your membership will no longer be in good standing and your access will be revoked.

Company's Rights

We may, but are not required to, unless otherwise noted:

Enforce our terms and conditions and community standards by removing or suspending users or removing or restricting content, in our sole and absolute discretion and without notice;

Monitor, record, or otherwise memorialize interactions, communications, and content appearing on our platform or in our membership groups;

Modify, change, alter, suspend, or terminate any provision of this Agreement, or other terms and conditions incorporated in this agreement;

Comply with law enforcement or other governmental requests for information about users or content:

(Shall be) Indemnified by you against all claims, losses, and expenses arising out of any proceeding that you have infringed a third party's intellectual property rights;

Take the platform offline periodically for maintenance or updates, without financial compensation to users.

Your Obligations:

You agree not to:

- 1. distribute, license, loan, or sell access to our platform or other content that is contained or displayed in it;
- 2. Upload, post, reproduce or distribute any information, software, or other material protected by copyright, privacy rights, or any other intellectual property right without first obtaining the permission of the owner of such rights;
- 3. Share login information with other users.

Other Legal Terms:

Assignment. Neither party may assign this agreement or any of their rights or obligations under this agreement without the other party's written consent.

Governing Law. This agreement will be governed, construed, and enforced in accordance with the laws of the State of Texas, without regard to its conflict of laws rules, and you irrevocably consent to personal jurisdiction and venue in Texas.

Severability. If any part of this agreement is declared unenforceable or invalid, the remainder will continue to be valid and enforceable.

Waiver. The failure or neglect by a party to enforce any rights under this agreement will not be deemed to be a waiver of that party's rights.